



Warranty/Repair Form

Please complete all applicable fields of this form and include a copy of your receipt with return.
FOR INSPECTION, YOUR PRODUCT MUST BE RETURNED DIRECTLY TO:

Chandler & Me USA
10217 Highgate Circle, Knoxville, TN, 37931
Email: info@chandlerandme.com

Your Name:

Address:

Phone #:

Email:

REASON FOR RETURN (please explain any faults as clearly as possible):

PRODUCT WARRANTY AND REPAIR:

If the result of your product inspection reveals a product defect, we will repair or replace it and send back to you at no cost. If the unit is out of warranty (12 months after purchase) we will quote you the repair fee before proceeding. If the unit is not covered by warranty you will be required to pay the cost of the courier for both the pickup and the return.

SHIPPING INFORMATION:

Please pack your unit carefully and when it is ready to go let us know by email and we will send you a courier label to attach to the box. If you are not going to be home when the courier calls please leave the box in a safe place where it can be collected.

RETURN STATUS:

Once we have received your product in the Warranty Department our typical turnaround time is **1-2 weeks**, depending on the result of your inspection.

Signature:

Date:

Office Use Only: Date Received.....Date Inspected:.....

Inspected/Repaired by:

Fault.....Repaired Y/N

Details of repair:

Replacement sent Y/N Date:

Tracking #.....

Replacement sent by: