



USA Warranty/Repair

Please complete all applicable fields of this form and include a copy of your receipt with return.
FOR INSPECTION, YOUR PRODUCT MUST BE RETURNED DIRECTLY TO:

Chandler & Me, 10217 Highgate Circle, Knoxville, TN, 37931

For further questions or concerns, please email us at info@chandlerandme.com

Name:

Address:

Phone #:

Email:

REASON FOR RETURN (please explain any faults as clearly as possible):

PRODUCT WARRANTY AND REPAIR:

If the result of your product inspection reveals a product defect, we will repair or replace it and send back to you at no cost. If the unit is out of warranty (12 months after purchase) we will quote you the repair fee before proceeding.

RETURN SHIPPING COST INFORMATION:

All shipping to the Warranty Department must be paid by the customer. Chandler & Me will reimburse this cost if the repair is covered under warranty (please include your shipping receipt) and pay the return shipping charges. We strongly suggest using a shipping method that provides you with a tracking number. Chandler & Me cannot be liable for lost inbound packages.

RETURN STATUS:

Once we have received your product in the Warranty Department our typical turnaround time is **1-2 weeks**, depending on the result of your inspection.

Signature:

Date:

Office Use Only: Date Received.....Date Inspected:.....

Inspected/Repaired by:

Fault.....Repaired Y/N

Details of repair:

Replacement sent by:

Replacement sent Y/N Date:

Tracking #.....