



Warranty/Repair Form

Please complete all applicable fields of this form and include a copy of your receipt with return.
FOR INSPECTION, YOUR PRODUCT MUST BE RETURNED DIRECTLY TO:

Chandler & Me, 34b William Pickering Drive, Rosedale, Auckland 0632

For further questions or concerns, please email us at info@chandlerandme.com, or call **+64 9 413 9688**

Name:

Address:

Phone #:

Email:

REASON FOR RETURN (please explain any faults as clearly as possible):

PRODUCT WARRANTY AND REPAIR:

If the result of your product inspection reveals a product defect, we will repair or replace it and send back to you at no cost. If the unit is out of warranty (12 months after purchase) we will quote you the repair fee before proceeding.

SHIPPING INFORMATION:

All shipping to the Warranty Department must be paid by the consumer. Chandler & Me will pay the return shipping charges. We strongly suggest using a shipping method that provides you with a tracking number. Chandler & Me cannot be liable for lost inbound packages.

RETURN STATUS:

Once we have received your product in the Warranty Department our typical turnaround time is **1-2 weeks**, depending on the result of your inspection.

Signature:

Date:

Office Use Only: Date Received.....Date Inspected:.....

Inspected/Repaired by:

Fault.....Repaired Y/N

Details of repair:

Replacement sent Y/N Date:

Tracking #.....

Replacement sent by: